

MiScorecard Performance Summary

Agency: Workers' Compensation Agency
 Director Kevin Elsenheimer
 Period: 1st Quarter FY '12
SCORECARD

Legend:

Green	90% or greater of target
Yellow	>=75% to <90% of target
Red	less than 75% of target
White	not applicable

Metric	Status	Trend	Target	Current	Previous	Frequency	Metric Definition
Workers' Compensation Agency							
Cost Per Claim	Yellow	↑	25%	28.0%	15.0%	Annual	Growth over 4 years
Cost of Premium Ranking	Green	↓	40	23 of 50	32 of 50	Biennial	1 (highest) to 50 (lowest)
Workers' Compensation Agency	Red	→	50%	26.5%	26.5%	Annual	Percentage of electronic data compliance filings versus paper filings
Duration of Temporary Disability	Yellow	↓	15	18.0	18.7	Annual	Duration by weeks